

ROLE – Senior Business Analyst

LOCATION – India (work from home)

Who We Are

We, Kiara Tech Solutions, are Indian company having tie up with a multinational engineering company from the UK to provide skilled manpower from IT back ground. Our client is specializing in the development and implementation of automation and technology solutions. Our client's main focus is on sophisticated software solutions for logistics, distribution, production, materials handling, robotic & sortation automation. The key objectives are to enhance efficiency and productivity for the customers by delivering cutting-edge automation technologies.

Some of the customers includes top FMCG players in the UK with focus on global expansion. Our client is focusing on penetrating new markets and revolutionizing the automation sector.

Hence as part of Client's expansion strategy, we are looking for a Software Engineer to support our Software Team in the UK.

This individual should be ambitious, curious, and possess strong teamwork skills. They will collaborate closely with our local partners whilst supporting the other parts of business and customers based in Australia, Canada, Ireland, EU. Additionally, they will work alongside our Software team in the UK to develop project and product based world-class software solution.

This role offers the ideal candidate an opportunity to support (and can be direct part of a UK team) rapidly growing enterprise at its foundational stage. We are looking for someone who will become part of a global team of innovators dedicated to bringing our customers' automation vision to life.

You are someone with experience in the manufacturing or assembling of industrial conveyors, elevating systems or other industrial transport or automation solutions? Are you a curious engineer who wants to develop unique solutions for our clients?

Do you consider yourself qualified:

- Detail-oriented with a process-driven approach to tasks.
- Highly self-motivated, demonstrating the ability to excel in remote work environments.
- Effective under pressure with a proven ability to meet deadlines and manage stress.
- Naturally organized, ensuring efficiency in workflow and task management.
- Skilled at multitasking and prioritizing multiple responsibilities effectively.
- Adaptable and flexible, thriving in dynamic and evolving environments.
- Hands-on experience in back-end development and programming.
- Proficient in Object-Oriented Programming (OOP) principles and implementation.
- Comprehensive knowledge of the Software Development Life Cycle (SDLC).
- Exceptional problem-solving and analytical skills for complex challenges.
- Experience with large-scale systems and integration of third-party equipment (preferred).

- Bachelor's or Master's degree in Computer Science or a related discipline.
- Background in industrial automation with relevant practical experience.

The Role

This role encompasses the following key responsibilities, which you will be expected to carry out on a day-to-day basis:

The role of a Senior Business Analyst involves a wide range of responsibilities, as they bridge the gap between business needs and technological solutions. We are seeking a motivated and detail-oriented Business Analyst to join our team. The BA will be responsible for gathering, analysing, and documenting business requirements, as well as working closely with stakeholders and technical teams to ensure the development of effective business solutions. This position plays a crucial role in driving improvements and aligning business needs with technology solutions.

- **Requirements Gathering:**
 - Work closely with stakeholders (business leaders, users, and IT teams) to identify and understand business needs.
 - Collect and document functional and non-functional requirements for business systems or projects.
- **Analysis & Documentation:**
 - Analyse business processes and workflows to identify areas for improvement or optimization.
 - Create and maintain detailed documentation, including requirements specifications, use cases, user stories, and process models.
- **Solution Design & Evaluation:**
 - Collaborate with technical teams to design solutions that meet business needs.
 - Evaluate and prioritize potential solutions, considering factors such as feasibility, cost, and impact.
- **Communication:**
 - Serve as a liaison between business stakeholders and technical teams to ensure clear communication and alignment of goals.
 - Facilitate meetings, workshops, and presentations to communicate findings, solutions, and project status.
- **Testing & Validation:**
 - Work with QA teams to develop test plans and ensure that systems meet business requirements before implementation.
 - Assist in user acceptance testing (UAT) to ensure that the final solution aligns with business objectives.
- **Project Management Support:**
 - Assist project managers in tracking project progress, identifying risks, and ensuring that deliverables are met on time.
 - Participate in the creation of project timelines, resource plans, and status reports.
- **Continuous Improvement:**
 - Continuously monitor business processes and recommend improvements to increase efficiency and effectiveness.

- Keep up-to-date with industry trends and best practices to inform business strategies and solutions.

Your Skills

The ideal candidate should exhibit:

- ✓ Analytical Skills: Data analysis, problem-solving, and critical thinking.
- ✓ Communication Skills: Strong verbal, written, and presentation abilities.
- ✓ Requirements Management: Gathering and documenting business requirements.
- ✓ Stakeholder Management: Engaging and managing stakeholder expectations.
- ✓ Process Mapping & Modelling: Proficient in business process modelling (Visio, Bizagi) and creating flowcharts, ERDs, and wireframes.
- ✓ Technical Skills:
 - Familiarity with Agile (Scrum, Kanban), Waterfall, or Hybrid methodologies.
 - Understanding SDLC and collaborating with IT.
 - Prototyping and wireframing tools (e.g., Figma).
- ✓ Business & Domain Knowledge: Industry expertise (e.g., manufacturing), market research, and analysing trends.
- ✓ Soft Skills: Team collaboration, adaptability, and time management.
- ✓ Testing & QA: Leading UAT, ensuring high-quality product alignment with business needs.
- ✓ Project Management: Assisting with project coordination, risk management, and ensuring deadlines are met.
- ✓ Tools & Software:
 - Business analysis tools (e.g., Azure).
 - Diagramming tools (e.g., Visio, Mural).
 - Data analysis tools (e.g., SQL, Excel).
- ✓ Negotiation & Conflict Resolution: Balancing stakeholder interests and resolving conflicts effectively.

Qualifications and Experience Levels:

- Relevant Computer/Software/Information Technology degree is preferred or equivalent professional experience
- Experience in a similar industry with around 10-15 years of experience
- Practical experience is required and able demonstrate from Past Projects.
- 5+ years of experience in Business Analyst.
- Expertise in designing scalable, fault-tolerant, and distributed systems.
- Proficiency in software design patterns, object-oriented design, and architecture methodologies.
- Excellent problem-solving, analytical, and communication skills.
- Certifications